



City of Galveston

DEPARTMENT OF INFORMATION TECHNOLOGY

STAFF REPORT

January 25, 2019

To: Brian Maxwell, City Manager
Honorable Mayor and City Council

From: Hope Dean, Chief Information Technology Officer

RE: Consider approving the renewal of the Oracle database software maintenance contract for \$22,943.25 utilizing DIR Contract TSO – 4158, Oracle America, Inc.

I. BACKGROUND

Oracle is the software engine that drives the city's Financial software, time keeping solution, Geographical Information System (GIS), and Development Services software solution. The agreement ensures the city's ability to obtain technical assistance. Additionally, the agreement provides the City access to upgrades releases. Without the agreement, the city would not have access to support and would be required to purchase software upgrades at a substantially higher cost.

II. CURRENT SITUATION

The database software for the Financial, Human Resources, Timekeeping, and Geographic Information software solutions is expiring and requires renewal. This agreement provides the City access to product patches, software upgrades and access to Oracle technical support. Without this agreement, performance and the health of these solution cannot be guaranteed. This is to request approval for the renewal of the support for a one (1) year term.

The Financial and Human Resources applications for the City provide automated financial and human resource operations. The City is required to pay an annual license fee which includes the software maintenance for support for a one (1) year period to ensure proper performance of this suite of applications. This agreement also allows the City to take advantage of new functionality and product upgrades as they become available.



III. ISSUES

1. Without a maintenance contract, software upgrades would have to be purchased; at a much higher price. To secure licensing repurchase our current licensing level would cost the City \$280,000.
2. Discontinuing the support and licensing agreement, resolution of product deficiencies would not be available.
3. Discontinuation of the support and licensing agreement increases the City risk to data loss stored in these systems.

IV. ALTERNATIVES

1. Discontinue the maintenance agreement.

V. RECOMMENDATION

Approve the renewal of the maintenance and support contract for a total cost of \$ 22,943.25.

VI. FISCAL IMPACT REPORT

Requested by:	Hope Dean Chief Information Technology Officer
Funding Source:	Information Technology Operating Budget
Costs of implementation:	\$ 22,943.25.