



GARBAGE CARTS

(409) 797-3630

ORDER YOUR CART:

1. Complete the work-order to order your trash cart. Please make sure it is completely filled out and signed.
2. The Customer Service Representative will forward the work-order to the Sanitation Division.

DELIVERY TIME:

3. Upon receipt of the work-order, the Sanitation Division will deliver the requested cart(s) to your residence within 7-14 business days. Carts are normally delivered on your scheduled trash pick-up day.

WHAT TO DO WITH TRASH IN THE MEANTIME:

4. Until the cart is delivered, you may place your household trash outside in a bag or box. Sanitation will pick it up on your scheduled pick-up day.

UPON DELIVERY OF CART:

5. Once the cart is delivered, **or verified at your place of residence**, you will receive a notice in the mail with your assigned cart serial number, bar-code number and delivery date. Please keep this for future reference.

If you have not received your cart and receive the delivery notification, please contact the Sanitation Division **immediately** at (409) 797-3630.

QUESTIONS ABOUT YOUR CART?

Questions regarding your cart, (delivery, repairs, lost etc) should be referred to the Sanitation Division at (409) 797-3630.

REPLACEMENT COST:

The initial cart is assigned, at zero cost, to the resident. If the cart becomes lost or stolen after delivery, and cannot be found, the resident must pay a replacement fee of \$55.00.

TERMINATING WATER SERVICE:

If you decide to move from your place of residence please contact Public Works at (409) 797.3630 to schedule a pick-up on your cart.

MISCELLANEOUS DETAILS:

Carts are not to be moved from their assigned residence, except by the Sanitation Division.

Carts are for the storage of household refuse only.

Carts may be set out prior to 6:30 a.m. on the regular day of collection, but no sooner than 5:00 p.m. the day of collection.

Carts are to be brought in by 10:00 p.m. of trash pickup day and are not to be left at the curbside.

It is recommended that you wash your cart after each trash pickup in order to keep odors down.

TRASH PICKUP SCHEDULE

Monday San Luis Pass to 7 ½ Mile Road West Side

Tuesday East of 7 1/2 Mile Road to West of 51st Street

Wednesday East of 51st Street to West of 31st Street

Thursday East of 31st Street to West of the Far East End

Thank you.